

Geoscience Software Services



S&P Global
Commodity Insights

As a customer, you've made a significant investment in leading edge geoscience software; let our Geoscience Software Services team help ensure that you are getting the most out of that investment. Through a virtual meeting or onsite visit, we can evaluate your Kingdom geoscience environment, identify underutilized functionality, and enhance performance.

You're a candidate for our services if you need to:

- Improve Kingdom performance across your network and workstation environment.
- Upgrade to the latest version of Kingdom.
- Migrate to a new database system or server.
- Make better use of underutilized Kingdom functionality.
- Speed up your exploration cycle time.

Benefits:

- Concentrate on business issues, not Kingdom IT issues.
- Maximize your investment in Kingdom software.
- Optimize Kingdom performance.
- Reduce risk of data loss by assuring proper backup and recovery and disaster preparation.

Pricing and Scope:

- All necessary Kingdom licenses are included.
- Short and long-term rates are available.

What you will receive:

- A dedicated, experienced Geoscience software professional, with years of experience with the application and in the industry.
- Access to any S&P Kingdom resource through the Kingdom representative.
- Software upgrades and patches applied.
- Knowledge transfer from an experienced professional.

Geoscience Services — delivered virtual or on-site

Onboarding and Initial Setup

Detailed services may can include:

- Installation of all SPGI software and licensing
- Database setup in collaboration with IT/DBA
- Configuration of third-party connectivity
- Performance of sample data migrations
- Mentoring in data loading and basic usage
- Demonstration of backup/recovery techniques

Performance Troubleshooting and Optimization

General IT consulting to improve customer experience which may include:

- Onsite Health Check
- Network and software performance review
- Database configuration and troubleshooting
- Installation assistance
- Project inventory and cleanup

Data Migration and Project Conversion

Integrated services to assist with migration to S&P software (includes Petra to Kingdom):

- Project scope analysis and planning
- Kingdom environment setup
- Platform connectivity configuration
- Data migration and QC
- Project upgrades

Project Repair

Assistance with repairing damaged projects:

- Database reconstruction after loss
- Systems file database re-linkage
- Proprietary tools

Data Loading and Project Creation

General data services with experienced Kingdom personnel who can escalate any issues:

- Well data loading of all types
- Seismic data loading
- Culture data loading

About S&P Global Commodity Insights

At S&P Global Commodity Insights, our complete view of global energy and commodity markets enables our customers to make decisions with conviction and create long-term, sustainable value.

We're a trusted connector that brings together thought leaders, market participants, governments, and regulators, and we create solutions that lead to progress. Vital to navigating commodity markets, our coverage includes oil and gas, power, chemicals, metals, agriculture, shipping, and energy transition. Platt's® products and services, including the most significant benchmark price assessments in the physical commodity markets, are offered through S&P Global Commodity Insights.

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For more information on Geoscience Software Services:

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Choose "Option 3: Commodity Insights", followed by "Option 1: Kingdom".

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