S&P Global
Market Intelligence

WSO Agent Services

Outsourced back office operations for administrative agent responsibilities

The use of multiple systems, manual documentation and the process of coordinating communication between lenders and borrowers create inefficiencies for in house administrative agent operations. Costly and time-consuming procedures drain the resources of administrative agents and increase the risk of inaccuracies.

WSO Agent Services helps to streamline processes with an efficient and cost effective alternative to in house administrative agent responsibilities. Our team of asset class experts provides a range of services that include bank deal management, activity management, correspondence management, cash management extracts and API support.

Using our reporting capability, WSO Agent Services generates standard and customized reports, including referential data reports, tickler reports, Shared National Credit reports and custom extracts for data or wire generation. With the ability to accurately track client deals and cash flows, error rates can be reduced to less than 1%.

Our WSO Agent Services team also uses Notice Manager, allowing customers to view their agent notices on our real-time website. Customers have access to historical notices, significantly reducing the time spent to resend notices, and are able to review notices prior to distribution to lenders and borrowers to ensure accuracy.

Transparency

Proven software solutions from borrower communications to cash reconciliation, with access to our realtime website.

Operational efficiency

Increase productivity by reducing administrative time spent tracking and reconciling borrower, lender, bank deal, asset, trade and cash information and activity. Streamline downstream communication and correspondence with all counterparties via our technology and experienced staff.

Integration

Use of our Entity Identifiers on multiple levels for integration with our Loan Settlement solution, providing a key building block for facilitating straight-through processing.

Technology

Requires no upfront investment associated with hosting software, upgrades and testing, and provides a sophisticated technology platform with full disaster recovery and business continuity plan capabilities.

Key Stats

$59.9 B+
Globally (USD, EUR, GBP, SEK, AUD, CAD, MXN)

553+
Assets tracked

6,795+
Lenders currently tracked

13,000+
Lender positions currently tracked

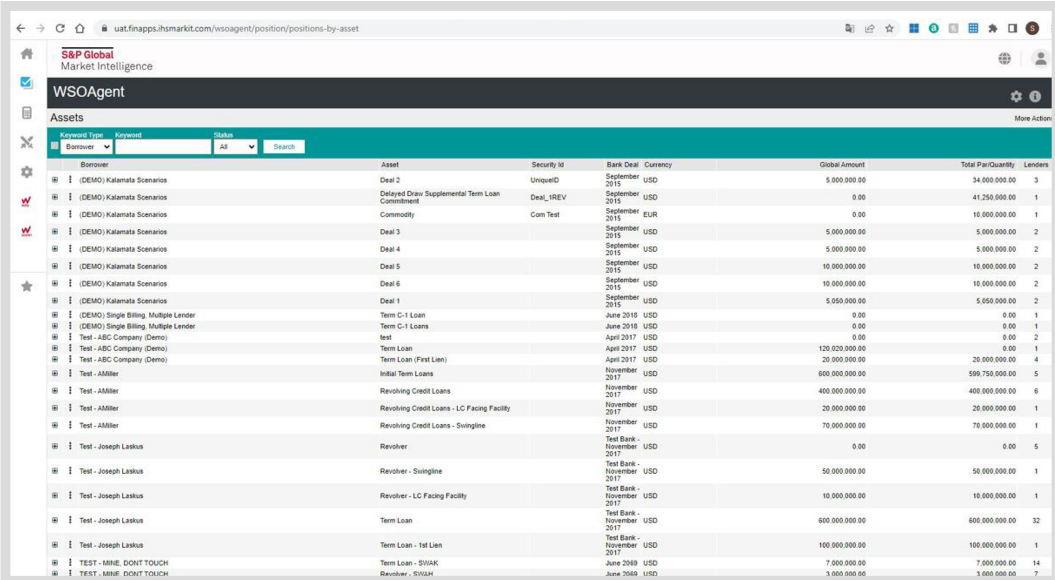
23,000+
Trades settled in Agent Services

Consumers

Large syndicated agents

Middle market agents

WSO Agent Services real-time client positions:



Borrower	Asset	Security Id	Bank Deal	Currency	Global Amount	Total Par/Quantity	Lenders
(DEMO) Kalamata Scenarios	Deal 2	UniqueID	September 2015	USD	5,000,000.00	34,000,000.00	3
(DEMO) Kalamata Scenarios	Delayed Draw Supplemental Term Loan Commitment	Deal_1REV	September 2015	USD	0.00	41,250,000.00	1
(DEMO) Kalamata Scenarios	Commodity	Com Test	September 2015	EUR	0.00	10,000,000.00	1
(DEMO) Kalamata Scenarios	Deal 3		September 2015	USD	5,000,000.00	5,000,000.00	2
(DEMO) Kalamata Scenarios	Deal 4		September 2015	USD	5,000,000.00	5,000,000.00	2
(DEMO) Kalamata Scenarios	Deal 5		September 2015	USD	10,000,000.00	10,000,000.00	2
(DEMO) Kalamata Scenarios	Deal 6		September 2015	USD	10,000,000.00	10,000,000.00	2
(DEMO) Kalamata Scenarios	Deal 1		September 2015	USD	5,050,000.00	5,050,000.00	2
(DEMO) Single Billing, Multiple Lender	Term C-1 Loan		June 2018	USD	0.00	0.00	1
(DEMO) Single Billing, Multiple Lender	Term C-1 Loans		June 2018	USD	0.00	0.00	1
Test - ABC Company (Demo)	test		April 2017	USD	0.00	0.00	2
Test - ABC Company (Demo)	Term Loan		April 2017	USD	120,020,000.00	0.00	1
Test - ABC Company (Demo)	Term Loan (First Lien)		April 2017	USD	20,000,000.00	20,000,000.00	4
Test - AMiller	Initial Term Loans		November 2017	USD	600,000,000.00	599,750,000.00	5
Test - AMiller	Revolving Credit Loans		November 2017	USD	400,000,000.00	400,000,000.00	6
Test - AMiller	Revolving Credit Loans - LC Facing Facility		November 2017	USD	20,000,000.00	20,000,000.00	1
Test - AMiller	Revolving Credit Loans - Swingline		November 2017	USD	70,000,000.00	70,000,000.00	1
Test - Joseph Laskus	Revolver		Test Bank - November 2017	USD	0.00	0.00	5
Test - Joseph Laskus	Revolver - Swingline		Test Bank - November 2017	USD	50,000,000.00	50,000,000.00	1
Test - Joseph Laskus	Revolver - LC Facing Facility		Test Bank - November 2017	USD	10,000,000.00	10,000,000.00	1
Test - Joseph Laskus	Term Loan		Test Bank - November 2017	USD	600,000,000.00	600,000,000.00	32
Test - Joseph Laskus	Term Loan - 1st Lien		Test Bank - November 2017	USD	100,000,000.00	100,000,000.00	1
TEST - MINE, DONT TOUCH	Term Loan - SWAK		June 2069	USD	7,000,000.00	7,000,000.00	14
TEST - MINE, DONT TOUCH	Revolver - SWAH		June 2069	USD	3,000,000.00	3,000,000.00	7

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