

2018 Scorecard - Progress and Goals

The IHS Markit scorecard is our commitment to the integration of sustainability practices inside our internal corporate functions. We update our sustainability goals each year and report on progress for these targets. In 2017, we achieved or exceeded 10 out of our 12 goals (83%).

Focus Area	2017 Results	2018 Goals
<p>Community Impact Our employees impact communities using their annual quota of three days of paid time off for volunteering</p>	<p>49,653 volunteer hours (124%) - Exceeded Employees contribute 40,000 volunteer hours around the globe with 100% of our standard offices contributing to this goal</p>	<p>Employees contribute at least 48,000 volunteer hours with 100% of our core standard offices contributing to this goal</p>
<p>Third-Party Assessments We use third-party assessments to continually improve and to compare progress against our peers</p>	<p>Member of the Dow Jones Sustainability Index - Achieved Maintain our standing on the Dow Jones Sustainability Index</p>	<p>Maintain our standing on the Dow Jones Sustainability Index</p>
<p>Diversity, Inclusion and Belonging Diversity and inclusion shapes our business and empowers our people. Whether conducting business in one of our offices or offsite, we treat others with respect and dignity, and contribute to a workplace that is characterized by inclusiveness</p>	<p>In Progress Implement a global strategy and identify key performance indicators with a focus on removing unconscious bias</p>	<p>Rollout HeForShe initiative in our larger offices with the goal of reaching at least 50% of our employees</p> <p>Women make up at least 50% of our interns in our 2018 summer intern program</p> <p>Achieve the distinction as the “Best Places to Work for LGBTQ Equality” by obtaining 100% score on the 2019 Corporate Equality Index</p>
<p>Customer Service We are passionate about what we can do to serve our customers by providing superior products and services with the goal of reducing customer effort</p>	<p>69% - Exceeded Score 67% on our annual 3rd-party customer delight survey</p>	<p>Convert all Touchpoint customer surveys to new methodology based on Customer Effort Scores and establish a baseline score</p>
<p>Business Ethics We are committed to conducting business with integrity and in compliance with relevant laws, regulations, policies and procedures</p>	<p>100% - Achieved 100% of our employees complete our Code of Conduct training</p>	<p>100% of our employees complete our Code of Conduct training</p>

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<p>Workplace Health and Safety We are committed to providing and maintaining safe and healthy working conditions for our employees, visitors and suppliers and to provide such controls, information, training and supervision as necessary</p>	<p>Achieved Launch a harmonized program to promote safety throughout our global operations</p>	<p>Develop a global workplace anti-violence program</p>
<p>Cybersecurity We are committed to ensuring information security at all levels within the organization from executives to product lines to individual employees being empowered to act securely</p>	<p>Cybersecurity Ambassador initiative relaunched 4% of employees volunteer as Cybersecurity Ambassadors within their site or workgroup</p>	<p>Establish an executive business security board. Extend security governance and risk & compliance, reinforcing security responsibilities across the enterprise with alignment towards ISO 27001</p>
<p>Vendor Management We are committed to improving the efficiency of our vendor processes by understanding the impact of and minimizing any risks associated with our supply chain</p>	<p>1,482 vendors (99%) -Achieved Migrate 1,500 US vendors to electronic payment to eliminate printing and paper costs</p>	<p>Incorporate environmental and social impact questionnaires into our vendor management onboarding platform</p>
<p>Environment Reduce the environmental impact from office operations and corporate events</p>	<p>Achieved Join the We Mean Business Coalition of companies and sign on to the RE100, a collaborative global initiative of influential businesses committed to sourcing 100% of electricity from renewable energy</p>	<p>Source 100% of office electricity from renewable by 2020</p>
<p>Sustainable Design All new IHS Markit office fitouts strive to be designed to BREEAM/LEED-certified standards. Everything from the materials used to the overall design of the space is carefully considered in terms of its impact on the environment</p>	<p>33% - Achieved Incorporate sustainable design principles in 33% of the projects we undertake in 2017</p>	<p>Incorporate sustainable design in 33% of the projects we undertake in 2018</p>
<p>Green Hotels We continue to contract with and drive use of green travel suppliers to reduce the impact of corporate travel</p>	<p>45% - Exceeded Increase the proportion of employee hotel stays at green hotel properties from 33% to 38%</p>	<p>Increase the proportion of employee hotel stays at green hotel properties to 50%</p>
<p>Lease Language Data drives our commitment to reduce the environmental impact of our leased office spaces</p>	<p>Achieved Include language in 20 new lease agreements that obliges property manager to provide building environmental metrics</p>	<p>Include language in all new lease agreements that obliges property manager to provide building environmental metrics</p>