

Enterprise Data Management (EDM): Managed services

Hosting, managing and standardizing data management needs

Enterprise Data Management (EDM) managed services enable customers to simplify data management delivery.

Firms can optimize infrastructure, maximize compliance and minimize costs while benefitting from a strategic, scalable approach to improving operations.

Data management needs differ from business to business. Business and regulatory requirements change and evolve. Mapping out a firm's data architecture can be complex and expensive.

Users of EDM managed services benefit from S&P Global Market Intelligence's data management expertise. Variable costs can be managed carefully while firms retain control of their data.

Time to market

Access the latest capabilities and technologies while lowering risks, costs and administrative overhead

Rapid deployment

Standardized templates combined with a flexible architecture provide the best of both worlds

Compliance

Manage regulatory requirements and benefit from strong security, backup and disaster recovery

Cost management

Reduce fixed costs and expenditure associated with hardware, applications and their management

Single tenant model

Data and rules are stored and maintained solely for the benefit of a single client to ensure data segregation

Scalability

EDM implementation specialists help evolve applications as new business rules, data and business providers surface

Key stats

200+
EDM Clients

40+
managed
services clients

Customers

Administrators

Asset managers

Banks

Broker dealers

Commodity firms

Energy firms

Hedge funds

Insurance
companies

Pension funds

Regulators

Vendors

EDM managed services description



Operations

- Data usage analysis
- Exception trend analysis
- Exception automation
- Managing actual exceptions



Applications

- Integration
- New business rules
- New business workflows/dashboard
- Schedule changes
- Install and base configuration
- User admin and entitlement
- Interface management
- Performance tuning and archiving
- App patches and upgrades
- Annual EDM upgrade



Infrastructure

- BCP and DR testing
- Penetration testing
- Security and access
- Network monitoring
- Load balancing
- Backups and DR
- Windows and SQL patches/upgrades

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